

Nova Family Dentistry

How SikkaPay Improved AR Collections by 15%

Nova Family Dentistry is located in Tyrone, Georgia and offers state-of-the-art services with extensive experience in all aspects of modern dentistry. When looking to streamline collections and payment acceptance, Nova Family Dentistry chose SikkaPay – an integrated payment platform. SikkaPay offers a solution that integrates seamlessly across all payment channels and posts directly to the practice management system.



“ SikkaPay has been one of the most efficient ways to **take control of our finances** to get paid faster. Collecting payments through text2pay and web2pay has been a **game changer**, enabling our patients to pay quickly and improving our collections by 15%.



- **Roy Reynolds**,
Office Manager

Results

- 15% increase in collections
- Boosted collections rate from patients from text2pay and web2pay

Challenge

Nova Family Dentistry was facing a lack of streamlined payment collection

Communication

Improved communications across multiple channels for accessible and flexible payment options

Simplify

Reduced overdue payments by setting up automatic installation payments